

Transparency Report under Article 15

EU Regulation no. 2022/2065 Digital Services Act (DSA)

team.blue

Reporting Period: 17/02/2025 - 31/12/2025

Provider Name: GURU Hosting (guru.co.uk)

Submission Date: 20/02/2026

Statement

Team Blue Internet Service UK Limited, trading as GURU Hosting (guru.co.uk), is publishing this Transparency Report in compliance with the EU Regulation no. 2022/2065 – Digital Services Act (DSA). The below information reflects the orders, notices, complaints received, and actions taken, by GURU Hosting under the DSA's requirements.

Definitions

Trusted Flaggers: It may vary by country. Each National Authority is required to publish the list of trusted flaggers on their website.

Median Time: Shall be indicated approximately and if this information is available.

Notice and Action Data

Abuse Category	Description	No. of Notices Received	Actions Taken
Phishing	A type of fraud aimed at acquiring sensitive information like usernames, passwords, or financial details through fake websites.	854	854
Malware	Software used to disrupt computer operations, gather sensitive data, or gain unauthorized access to computer systems.	140	140
Email Abuse / Spam	Unsolicited commercial bulk email, including "spamvertising," which is advertising domains via spam sent from another network.	0	0
Fraud/Scams	Wrongful deception with the intent to gain a monetary benefit or other benefits such as access to personal details.	2	2
Hacking Activity	Network attacks such as port scanning, brute force, denial of service attacks, etc., with the intent to infect or exploit resources.	760	760
Copyright/DMCA	Content that is protected by copyright being published online without authorization.	12	12
Trademark Infringement / IPR	Unauthorized use of a trademark on goods/services likely to cause confusion, deception, or mistake about the source.	9	9
Whois Inaccuracy	Inaccurate, outdated, or false contact details listed in the Whois directory.	0	0
Other abuse reports	Any other inappropriate content, including identity theft, unauthorized redirect/frame/IP pointing, defamation, terrorism etc.	2	2
Law Enforcement and Government Requests	Requests from governmental or law enforcement agencies for user data, suspension, takedowns based on legal requirements.	0	0
Child Abuse/CSAM	Adult content depicting minors.	0	0
Unknown - we don't know in this region/brand	Everything	0	0
Total:		1,779	1,779

Annex – Categories and Examples

Category	Examples	Category	Examples
1: Animal welfare	Animal harm Unlawful sale of animals	9: Protection of minors	Age-specific restrictions concerning minors Child sexual abuse material Child sexual abuse material (deepfake) Grooming/sexual enticement of minors Unsafe challenges
2: Consumer information infringements	Hidden advertisement or commercial communication Insufficient information on traders Misleading information about goods and services Misleading information about consumer rights Non-compliance with pricing regulations	10: Risk for public security	Illegal organizations Risk for environmental damage Risk for public health Terrorist content Not captured by any other subcategory
3: Cyber violence	Cyber bullying and intimidation Cyber harassment Cyber incitement to hatred or violence Cyber stalking Non-consensual (intimate) material sharing Non-consensual deepfake material sharing	11: Scams and/or fraud	Impersonation or account hijacking Inauthentic accounts Inauthentic listings Inauthentic user reviews Phishing Pyramid schemes
4 Cyber violence against women	Cyber bullying and intimidation against girls Cyber harassment against women Cyber stalking against women Gendered disinformation Illegal incitement to violence and hatred against women Non-consensual (intimate) material sharing against women Non-consensual deepfake material sharing against women	12: Self-harm	Content promoting eating disorders Self-mutilation Suicide Not captured by any other subcategory
5: Data protection and privacy violations	Biometric data breach Data falsification Missing processing ground for data Right to be forgotten	13: Unsafe, non-compliant or prohibited products	Prohibited or restricted products Unsafe or non-compliant products
6: Illegal or harmful speech	Defamation Discrimination Hate speech	14: Violence	Coordinated harm General calls or incitement to violence Human exploitation Human trafficking Trafficking in women and girls
7: Intellectual property infringements	Copyright infringements Design infringements Geographical indications infringements Patent infringements Trade secret infringements Trademark infringements	15: Other violation of provider's terms and conditions	Adult sexual material Age-specific restrictions Geographical requirements Goods/services not permitted on the platform Language requirements Nudity
8: Negative effects on civic discourse or elections	Misinformation, disinformation, foreign information manipulation Violation of EU law relevant to civic discourse Violation of national law relevant to civic discourse	16: Type of illegal content not specified by public authority	
		17: Type of alleged illegal content not specified by the notifier	



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