

Transparency Report under Article 15

EU Regulation no. 2022/2065 Digital Services Act (DSA)

team.blue

Reporting Period: 17/02/2024 - 31/12/2024

Provider Name: GURU Hosting (guru.co.uk)

Submission Date: 18/03/2025

Statement

Team Blue Internet Serviced UK Ltd, trading as GURU Hosting (guru.co.uk), is publishing this Transparency Report in compliance with the EU Regulation no. 2022/2065 – Digital Services Act (DSA). The below information reflects the orders, notices, complaints received, and actions taken, by GURU Hosting under the DSA's requirements.

Definitions

Trusted Flaggers: It may vary by country. Each National Authority is required to publish the list of trusted flaggers on their website.

Median Time: Shall be indicated approximately and if this information is available.

Notice and Action Data

Abuse Category	Description	No. of Notices Received	Actions Taken
Phishing	A type of fraud aimed at acquiring sensitive information like usernames, passwords, or financial details through fake websites.	0	0
Malware	Software used to disrupt computer operations, gather sensitive data, or gain unauthorized access to computer systems.	0	0
Email Abuse / Spam	Unsolicited commercial bulk email, including "spamvertising," which is advertising domains via spam sent from another network.	0	0
Fraud/Scams	Wrongful deception with the intent to gain a monetary benefit or other benefits such as access to personal details.	0	0
Hacking Activity	Network attacks such as port scanning, brute force, denial of service attacks, etc., with the intent to infect or exploit resources.	0	0
Copyright/DMCA	Content that is protected by copyright being published online without authorization.	0	0
Trademark Infringement / IPR	Unauthorized use of a trademark on goods/services likely to cause confusion, deception, or mistake about the source.	0	0
Whois Inaccuracy	Inaccurate, outdated, or false contact details listed in the Whois directory.	0	0
Other abuse reports	Any other inappropriate content, including identity theft, unauthorized redirect/frame/IP pointing, defamation, terrorism etc.	0	0
Law Enforcement and Government Requests	Requests from governmental or law enforcement agencies for user data, suspension, takedowns based on legal requirements.	0	0
Child Abuse/CSAM	Adult content depicting minors.	0	0
Unkown - we don't know in this region/brand	Everything	934	934
Total:		934	934

Annex – Categories and Examples

Category	Examples	Category	Examples
1: Animal welfare	Animal harm Unlawful sale of animals	9: Protection of minors	Age-specific restrictions concerning minors Child sexual abuse material Child sexual abuse material (deepfake) Grooming/sexual enticement of minors Unsafe challenges
2: Consumer information infringements	Hidden advertisement or commercial communication Insufficient information on traders Misleading information about goods and services Misleading information about consumer rights Non-compliance with pricing regulations	10: Risk for public security	Illegal organizations Risk for environmental damage Risk for public health Terrorist content Not captured by any other subcategory
3: Cyber violence	Cyber bullying and intimidation Cyber harassment Cyber incitement to hatred or violence Cyber stalking Non-consensual (intimate) material sharing Non-consensual deepfake material sharing	11: Scams and/or fraud	Impersonation or account hijacking Inauthentic accounts Inauthentic listings Inauthentic user reviews Phishing Pyramid schemes
4 Cyber violence against women	Cyber bullying and intimidation against girls Cyber harassment against women Cyber stalking against women Gendered disinformation Illegal incitement to violence and hatred against women Non-consensual (intimate) material sharing against women Non-consensual deepfake material sharing against women	12: Self-harm	Content promoting eating disorders Self-mutilation Suicide Not captured by any other subcategory
5: Data protection and privacy violations	Biometric data breach Data falsification Missing processing ground for data Right to be forgotten	13: Unsafe, non-compliant or prohibited products	Prohibited or restricted products Unsafe or non-compliant products
6: Illegal or harmful speech	Defamation Discrimination Hate speech	14: Violence	Coordinated harm General calls or incitement to violence Human exploitation Human trafficking Trafficking in women and girls
7: Intellectual property infringements	Copyright infringements Design infringements Geographical indications infringements Patent infringements Trade secret infringements Trademark infringements	15: Other violation of provider's terms and conditions	Adult sexual material Age-specific restrictions Geographical requirements Goods/services not permitted on the platform Language requirements Nudity
8: Negative effects on civic discourse or elections	Misinformation, disinformation, foreign information manipulation Violation of EU law relevant to civic discourse Violation of national law relevant to civic discourse	16: Type of illegal content not specified by public authority	
		17: Type of alleged illegal content not specified by the notifier	



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